



INDEMNIFICATION AGREEMENT FOR FAMILY-PROVIDED CREMATION URN AND KEEPSAKE(S)

Deceased: _____ Date of Death _____

The undersigned have elected to provide their own cremation container / urn (the "Provided Urn") and/or keepsake(s) for the purposes of holding the cremated remains of the above-mentioned person and acknowledge and agree to the following:

Provided Urn Requirements

- The Provided Urn must have a minimum volume capacity of two hundred (200) cubic inches to accommodate the cremated adult human remains. If the Provided Urn does not have sufficient capacity to hold the entire amount of the cremated remains, the undersigned authorize our firm to place the excess in a plastic temporary container.
- The Provided Urn should be constructed of a permanent, durable material which will not break, crumble, crack, dissolve, or shatter if (a) dropped, bumped, or jostled during transfer, storage or handling, or (b) exposed to natural elements such as heat, water or moisture and if Provided Urn is not so constructed, the undersigned agrees to indemnify and hold our firm harmless if the Provided Urn should break, crack, crumble, dissolve, or shatter while in our possession.
- The Provided Urn must have a lid or top to it's opening which can be securely fastened to prevent spillage during transfer, storage, or handling.
- The Provided Urn must have an opening wide enough to fill the cremated human remains consistent with industry urn standards and our crematory equipment.
- If the above requirements are not met, the undersigned agrees and understands that our firm will not fill the Provided Urn and the cremated remains will be returned in our temporary plastic cremation urn or an urn purchased from our firm.

Timing, Receipt and Transfer of Provided Urn

- Due to the need to have the Provided Urn available for use prior to the commencement of the cremation process, the undersigned acknowledge that our firm will not be able to schedule the cremation process for the deceased until the Provided Urn is delivered to our facility during normal business hours.
- Due to the time involved and scheduling required, the Provided Urn will not be able to be filled if delivered to us after the cremation has taken place including at the time of pick up.
- We are not able to mail, ship, or hand deliver the Provided Urn and said urn must be picked up at one of our facilities.

Keepsake Urn Requirements

- If we are asked to split the cremated remains and place a portion(s) into small keepsake urns and containers, the undersigned agrees to the same requirements for provided keepsakes urns as for Provided Urns stated above
- Keepsakes must be provided at the same time as the Provided Urn in order for us to be able to fill it.
- Due to liability and quality control concerns, under no circumstances are we able to fill third-party jewelry provided to us.

Pricing

- The price to fill the Provided Urn that meets the above requirements is \$30 which must be paid prior to filling.
- The price to fill an additional Provided Urn and/or one or multiple keepsakes(s) is \$30 which must be paid prior to filling.

Indemnification of Cremation Provider

The undersigned assumes all liability arising out of the use of the Provided Urn and/or Keepsake(s) and agrees to indemnify and hold harmless our firm, it's officers, employees, and agents from any and all claims, suits, or causes of action, including attorneys' fees for the defense thereof. Furthermore, our firm taking possession of the Provided Urn and/or Keepsake(s), does not make any implied or explicit guarantee or warranty as to the suitability of the Provided Urn and/or Keepsake(s) for it's intended use of satisfaction of any cemetery, TSA, airline, or United States Postal Service shipping regulations or requirements.

Name	Signature	Relationship to Deceased	Date
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